

# CITY OF YREKA

701 FOURTH ST YREKA, CA 96097 530-841-2386

## RESIDENTIAL APPLICATION FOR CITY SERVICES WATER, SEWER, LANDFILL & FIRE

TODAY'S DATE: \_\_\_\_\_ TIME: \_\_\_\_\_ SERVICE START DATE: \_\_\_\_\_

**SERVICE ADDRESS:** \_\_\_\_\_

**BILLING INFORMATION:**

PO BOX OR STREET ADDRESS	CITY	STATE	ZIP CODE
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NAME:	DL/ID#:	STATE	
SSN#:	DATE OF BIRTH:	HM PH#:	
EMPLOYER:	WK PH#:		

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EMPLOYER:	WK PH#:		

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NAME:	DL/ID#:	STATE	
SSN#:	DATE OF BIRTH:	HM PH#:	
EMPLOYER:	WK PH#:		

**RENTER** - If you are the RENTER/LEASEE, a copy of your RENTAL/LEASE AGREEMENT is required to establish a service account with the City of Yreka plus government issued PHOTO ID of all adult tenants named in the rental/lease agreement.

**PROPERTY OWNER** - If you are the PROPERTY OWNER, please provide the date for transfer of ownership for this property \_\_\_\_\_. If property is to be used as a rental, you or your property manager will need to notify this office of each tenant transfer and the effective move-in / move-out dates. Monthly base rates and water consumption charges will revert back to the property owner upon tenant service termination regardless if termination was voluntary or involuntary. If you use a property manager / management company, please provide contact information.

Contact Name / Company \_\_\_\_\_ Address \_\_\_\_\_ Phone # \_\_\_\_\_

**PREVIOUS ACCOUNT HISTORY** - list prior service addresses, dates of service, and name service was under (maiden/married):

Account Name	Service Address	Date of Service

SERVICE DATE:	PREVIOUS READING:	CURRENT READING:
SERVICE ADDR:	ACCOUNT #	

ACCOUNT MOVE OUT:	ACCOUNT #
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**FIRE TAX ACCOUNT INFO**

APN # _____	REF # _____	LOT # _____	ACCT # _____
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**WATER SERVICES CHARGES:**

CONSUMPTION CHARGES (\$/1000 GALLONS)		Effective	
Single Family Consumption Monthly Rates		10/01/2012	
101 - 10,000 Gallons		\$1.86	
10,001 - 35,000 Gallons		\$2.05	
over 35,000 Gallons		\$2.23	
Monthly Services Charges (\$/Month)			
Meter	1	5/8" meter	\$31.60
	1	Lifeline 5/8" meter (See Note #1)	\$29.60
	1.3	3/4" meter	\$41.08
Factor	1.5	1" meter	\$47.40
	2.8	1 1/2" meter	\$88.48
	4	2" meter	\$126.40

**WASTEWATER (SEWER) CHARGES:**

Wastewater Rates Used	Effective
	10/01/2012
Single Family Monthly Service	\$42.00
Lifeline Single Family Monthly Service (See Note #1)	\$40.00

**LANDFILL FACILITY FEE:**

Charged to all customers for access to the county landfill.	Effective
	07/01/2014
Single Family Monthly Service	\$4.42

**FIRE TAX - SPECIAL ASSESSMENT:**

Charged to all <u>property owners</u> for fire protection.	Effective
	01/01/2014
Single Family Monthly Service	\$6.00

Notes: (1) Lifeline monthly service charge rates apply to income eligible customers with a 5/8" meter only. The \$2.00 discount applies to water and sewer base rates only.

**City of Yreka Non-Discrimination Statement**

The City of Yreka (City) prohibits discrimination against its customers, employees, and applicants for employment on the bases of race, color, national origin, age, disability, sex, gender identity, religion, reprisal, and where applicable, political beliefs, marital status, familial or parental status, sexual orientation, or all or part of an individual's income is derived from any public assistance program, or protected genetic information in employment or in any program or activity conducted or funded by the City. (Not all prohibited bases will apply to all programs and/or employment activities.)

**TERMS, CONDITIONS AND FEES FOR UTILITY SERVICE WITH THE CITY OF YREKA**

- A. The undersigned hereby applies for water, sewer and landfill services with the City of Yreka and agrees to pay the monthly meter base rate for water of **\$31.60 - \$126.40** based on meter size, plus gallonage of **\$1.86 - \$2.23** /per 1000 gallons; a sewer charge of **\$42.00** per unit and a landfill charge of **\$4.42** per unit each month. For property owners, there is also a **\$6.00** per month fire tax. Said rates are subject to modification by the Yreka City Council. Billing shall occur monthly through the 20th of each month and be mailed by the last working day of each month. Bills are due by the 15th of each month and shall become delinquent by the next billing date and are subject to penalties and late charges if paid after the 15th. A statement of **"INTENT TO DISCONNECT"** will be sent on or before the 15th of each month with a specified turn-off date. Full payment or payment arrangements must be made **prior** to 5:00pm on the 15th to avoid penalties and disconnect.. This is the only notification you will be sent. Failure to receive bill does not excuse payment, penalty or turnoff.
- B. Delinquent accounts are subject to a **\$25.00 DELINQUENT PAYMENT FEE** if not paid by the 15th of the month.
- C. A **TURN-OFF DAY FEE** of **\$50.00** will be charged if payment not received or payment arrangements not made **PRIOR** to Turn-Off Day.
- D. **AFTER HOURS CALL OUT FEE** (weekends, holidays and weekdays 3:30pm to 8:00am) to re-establish water service additional **\$100.00** fee.
- E. **RETURN PAYMENT FEES \$25.00 each returned item.** Multiple returned payments will change account status to **"CASH ONLY"**.
- F. A non-refundable **NEW ACCOUNT SET-UP FEE** of **\$75.00** is required at the time of application to establish service.
- G. **TURN-OFF FOR CUSTOMER REPAIRS or METER READING ASSISTANCE: \$50.00 each call.**
- H. Customer assistance **EMERGENCY TURN-OFF FEE** of **\$75.00** during regular hours and **\$150.00** after regular hours. Regular work hours: Monday through Friday 8am to 3:30pm. After regular hours: weekends, holidays and weekdays between 3:30 pm and 8am.
- I. Upon moving **in or out** of a residence, it is the **responsibility of each customer** to establish and terminate their own service. Failure to do so may result in additional charges.
- J. For property owners, utility billing will automatically revert back to the owner's name upon tenant account termination and charges will apply whether water is on or off and even when the home is vacant. Service shall remain in the owner's name until the owner notifies this office of new tenant occupancy. A copy of the rental agreement is required as notification of new tenant occupancy. Owners may opt to keep services in their name and have no tenant transfers.
- K. Customers with prior unpaid accounts with the City of Yreka will be required to clear their outstanding debt before new service can be established. In some cases, transfer of the outstanding debt to the new account may be a requirement to establish new service.
- L. The City of Yreka sends utility billing statements at the end of each month and utility late notices on or before the 12th of each month. In addition, the City may provide customer alert notifications via landline phone, cell phone, text or e-mail. Please state your preference(s) for customer alert notifications and provide contact information.

**YES - I wish to receive additional notifications.**       **NO - I wish to receive paper statements only.**

**Landline Phone**       **Cell Phone**       **Text Messages**       **Email Address**

I understand that I may incur charges from my mobile carrier or service provider for these notifications. By signing this application, I understand and agree to these notifications, knowing my provider may charge me for this service. I further understand I may change/terminate such notifications by submitting my request in writing to the City of Yreka. I understand the City of Yreka has 30 days to implement my change/termination request.

**I hereby agree that I have read, understand, and will abide by the terms, conditions and fees set forth in this policy.**

**X**  
\_\_\_\_\_  
Applicant signature

**X**      **DATE PAID:** \_\_\_\_\_      **CASH / CK NO:** \_\_\_\_\_  
Applicant signature